

BE A STAR

OCTOBER ISSUE 2023

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STARS





MIKE SCARPINO

ROGERS PLACE / EDMONTON OILERS

Mike is always a jolt of energy - energizing his team for every event, and setting them up for success. Levy CEO Andy Lansing and President Rob Ellis visited and loved the "From-scratch Buttermilk Chicken Sandwich" saying they'd put it up against any Chicken sandwich in the Levy offering! That's high praise...



CHRISTILYN MANZANO

HAVERGAL COLLEGE

Christilyn knows how to make a strong impression! Chartwells took over Havergal account in Sept 2021, and under Christilyn's leadership, there have been zero Loss Time Injuries!

She also developed a super fun, creative, impactful "Weigh the Waste" challenge. Way to go, Christilyn!



SIMON LIMOGES

CÉGEP DE ST-JÉRÔME

No details slip past Simon... He delves into the minute details to get the best margins while maintaining high-quality popular offerings. He's a cherished member of the team, and the love for the work he does is on display every day!



DARBY MCDONALD

BERWICK ON THE LAKE

Darby is “Safety and Quality obsessed”! Not only that, but she excels at creative, memorable, all-out themed events for the residents.

She’s also invested in her team, and maintains 100% compliance on all training, ensuring a strong performing team!





DEEPAJ KUMAR

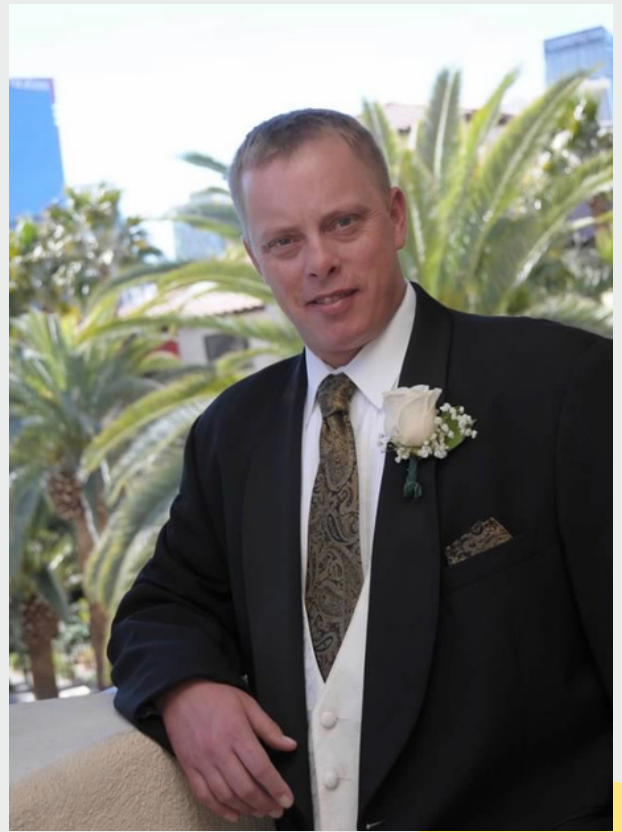
WESTJET LOUNGE

Deepaj is performance oriented, and the results show! Deepaj achieves great NPS (Net Promoter Scores) at Westjet lounge, averaging out at 62 over the last 6 months; beating top quality venues (example Ritz Carlton: 41).

In the midst of all the hard work to go into the success, he always goes out of his way to recognize the work of his associates!

KEN MAJORS

MANAGER OF TOP ACCOUNT
ARCTIC OIL FIELDS HOTEL



Ken is the definition of a team player – an example being that he involves the entire team with ideas for process improvements. Even at project-high intense occupancy (99%) the client shared: “Being so busy with all the extra duties – he’s still rocking it. Way to go!”

TIM BARCLAY
ST JOSEPH'S HEALTHCARE



Tim is culture-obsessed! His innovative and impactful associate engagement initiatives have elevated team spirit generating an impressive and historic drop in voluntary turnover rates.

In addition, his proactive, innovative approach to waste handling has led to both decreased RTI occurrence and cost savings of .5 FTE/year (Full-Time Equivalent).