

MEET YOUR STARS

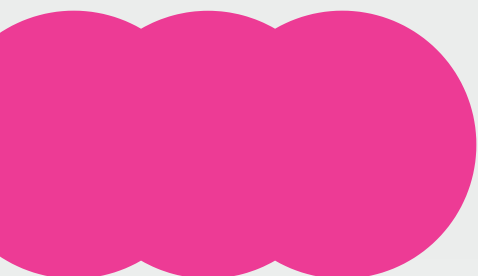
OCTOBER ISSUE 2023

35
STARS





LEVY





MELISSA MCROBERTS

ENCOMPASS SAFETY CHAMPION

AIR CANADA MAPLE LEAF LOUNGE – EDMONTON

Melissa is our first Encompass Safety Champion! She is known for her passion for safety, with not one – but 3 – safety boards in her lounge: 2 for OHS and one dedicated to mental health. Her boards are impeccably kept and have been called: “The most engaging, inspiring, well-organized ever!” Many of Melissa’s safety ideas are often shared and adopted as Best Practices across all Maple Leaf Lounges.



MIKE SCARPINO

MANAGER OF TOP ACCOUNT
ROGERS PLACE / EDMONTON OILERS

Mike is a people-first leader who is known for creating an exceptional culture - always energizing his team before big events and setting them up for success! Mike's team is also well known for their culinary excellence - in fact, their 'From-scratch Buttermilk Chicken Sandwich' is considered among the best in Levy!



BILJANA KASIC

ONTARIO SCIENCE CENTRE

Biljana is a passionate Chef who is known for her impeccably clean kitchen! She is so talented, she was recently hand-picked to provide back stage catering for Bryan Adams' sold-out show in Peterborough. You may recognize her from the Compass Group Canada Nudge and TikTok channels where she has shared her recipes for all to enjoy!



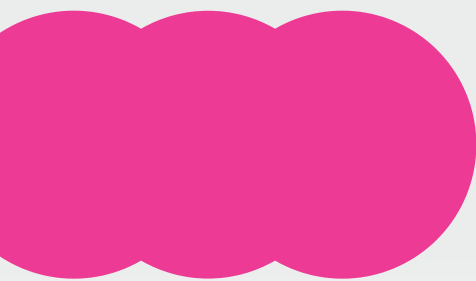
JEFF PASULA

ROGERS PLACE / EDMONTON OILERS

Jeff is an enthusiastic and influential leader for his warehouse team. He's committed to exceptional service delivered with a warm, positive can-do approach that fosters a culture of excellence. His unwavering commitment led to his recent promotion to Senior Supervisor for all events.



ESS





KEN MAJORS

MANAGER OF TOP ACCOUNT
ARCTIC OIL FIELDS HOTEL

Ken is an expert manager and involves the entire team with ideas for process improvements. Even at project-high intense occupancy (99%) the client shared: "Being so busy with all the extra duties, he's still rocking it. Way to go!"



HENRY HIGHTOWER

WEST AURIGA

Henry is passionate about food and people. He is a consummate professional and a talented, consistent communicator.

Safety is paramount on a vessel such as an ultra-deepwater drillship, and Henry leads his crew's safety efforts with sincerity and passion – engaging in ToolBox Talks and ensuring they are part of the ship's strong safety culture.



MARIA KOLOMPAR

CNRL ALBIAN

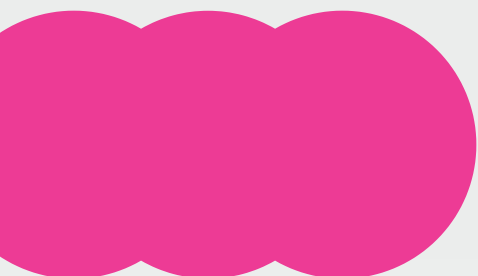
As HSEQ Manager for her site, Maria is an incredible advocate for safety. She has built a strong team of HSEQ coordinators and effectively communicates both the human impact, and business impact of safety.

One simple statistic really says it all –

**Days Since Last Lost Time Incident: 3,410
that's almost 10 years!**



ECC





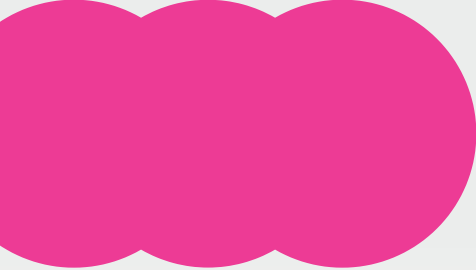
CHEYENNE GRAY

LAC DES MINES

Cheyenne is known for being personable with a great sense of humour, while also taking her job very seriously. In her role as Acting Manager, she excels at providing exceptional leadership, and her authentic and positive interactions help drive a great workplace culture. She is also known as a safety champion who always leads by example!



CHARTWELLS HIGHER ED





CHRISTILYN MANZANO

MANAGER OF TOP ACCOUNT
HAVERGAL COLLEGE

Christilyn is known by the client for capturing their unique community and student experience. She is also a passionate champion for safety. Since taking on the account two years ago, there have been zero Lost Time Injuries under Christilyn's leadership.

Christilyn is also a sustainability champion – even developing a super fun, creative, impactful “Weigh the Waste” challenge.



DULIP DULANJANA

SIMON FRASER UNIVERSITY

Dulip is known for his positive and happy vibes. He openly embraces new challenges and feedback. He fosters a culture of excellence for his entire team, and serves as a role model for his fellow associates. Dulip has very high standards and it shows in all that he does.



SIMRAN SANDHU

HUMBER COLLEGE – LAKESHORE CAMPUS

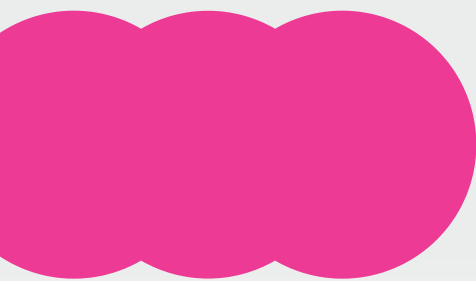
Simran's meticulous execution of successful marketing campaigns are definitely a point of pride. She won a trip to Seattle in 2019 due to her Starbucks location's top ranking.

Her unit was also the first to launch Friendlier in Ontario, a company that helps businesses eliminate single use plastics by offering reusable meal containers.



CHARTWELLS

K-12





LESLEY RICKETTS

MANAGER OF TOP ACCOUNT
SUSSEX ELEMENTARY SCHOOL

Lesley is a triple-threat. She excels at driving revenue, managing costs and delivering top client and customer service. Her dedication to safety is also second to none. Lesley has developed great relationships with the school administrators, parents and students, making her café an integral part of the school culture.



STEPHANIE BENNETT

RIVERVIEW HIGH SCHOOL

Stephanie has done a great job turning around the student and staff perception of what a café can be and is now thriving under her leadership. Also, her commitment to excellence has not only led to increases in café sales, but has generated multiple catering opportunities outside of the school.



HARVEY BROOKS

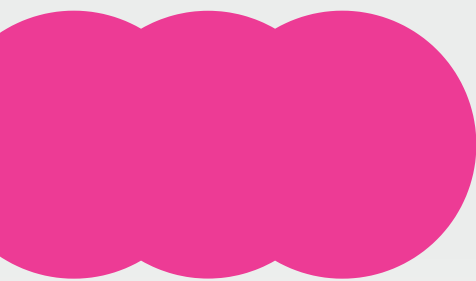
BEAR CREEK SECONDARY SCHOOL

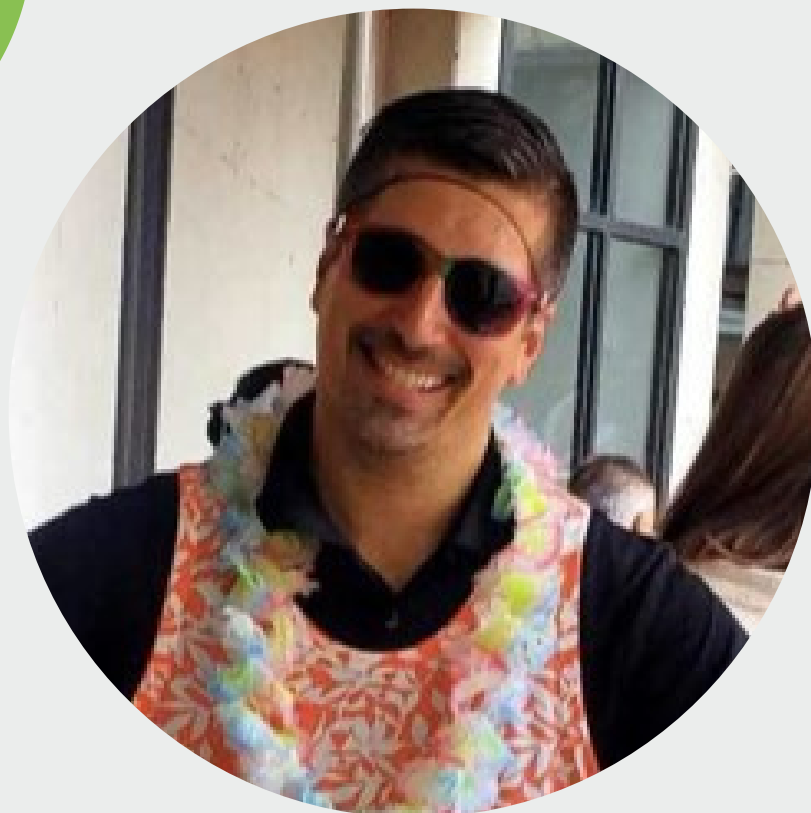
Harvey is not your everyday manager! He is a singing, dancing, super-engaged powerhouse who always greets students with a warm welcome; his energy is infectious!

Harvey loves a challenge, is always looking for ways to improve offerings and regularly incorporates student requests. He is constantly setting aspirational revenue goals – and beats them routinely.



GROUPE COMPASS





SIMON LIMOGES

MANAGER OF TOP ACCOUNT
CÉGEP DE ST-JÉRÔME

Simon is known for delivering personal service to his Cégep community. He leaves no detail out of his events – with decorations, costumes and a great energy to accompany it all. He also pays that attention to managing his operation, delving into the minute details to attain the best margins while maintaining high-quality popular offerings. His love for the work he does is on display every day!



MANON DION

ÉCOLE SECONDAIRE DALBÉ-VIAU

Manon employs innovative safety practices, and proactively addresses matters that keep her colleagues safe – all while driving sales 28% above budget! She creates great specialized offerings like her pre-practice energy-boosting lunches for the school's athletes. Manon's special messages on her desserts make them a treat for body and soul.



JULIE LE BRETON

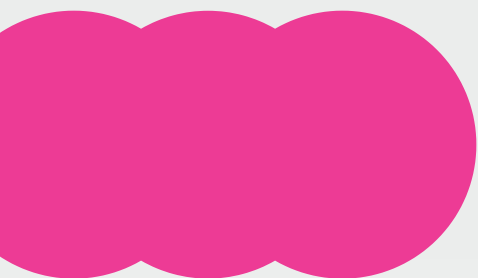
COLLÈGE SAINT-JEAN-VIANNEY

Julie exemplifies what it means to be a team player. In the face of adversity, she fearlessly grabs the baton and leads her team to success!

She brings passion, creativity and innovation to her guests and clients – always striving to provide an exceptional experience for all and inspiring her team to do the same.



MARQUISE





DARBY MCDONALD

MANAGER OF TOP ACCOUNT
BERWICK ON THE LAKE

Darby sets an exceptional example for her team with her Safety & Quality obsession!

She excels at bringing big ideas to life. Darby amazes her clients and residents by constantly delivering exciting, creative and memorable events – valuing the importance of putting a smile on their faces. Plus, her Mixologist Certification means residents enjoy delicious, unique concoctions.



SATINDER KAUR

ELIM VILLAGE - FLEETWOOD

Satinder is an outstanding Health and Safety and Quality Assurance champion who always strives for growth and improvement.

She is an exceptional leader dedicated to her team. She was instrumental in developing a complete schedule rebuild which found efficiencies and improved the experience of her residents.



LISA MOHAMMED

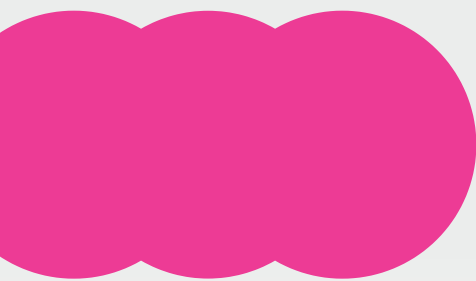
EXTENDICARE – SHERWOOD COURT

Lisa is a shining role model for her team. She leads by example in showing her respect, love, care and compassion for her residents.

She coaches her team in a kind yet strong manner – encouraging the investment of relationship-building with colleagues and residents.



ESFM





ALEX EBRAHIM

MANAGER OF TOP ACCOUNT
MONDELEZ – BERTRAND

When you think of someone with an obsession for growth, you think of Alex. He is a real team player, who continually finds innovative ways to develop revenue streams for ESFM.

He also consistently receives top marks on task completion rates, valuing the importance of client satisfaction.



EDRISE AHMADYAR

MONDELEZ - PORTFOLIO

Edrise manages all the custodial associates for all Mondelez accounts - conducting time studies/task list reviews to improve work loading. He lives by the motto: "WE multiplies the power of I."

He also developed new floor cleaning processes, resulting in significant savings for ESFM and the client.

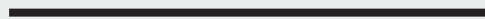


TARRELL CAMERON

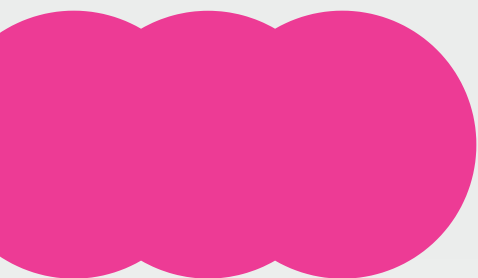
SHELL - CALGARY

Tarrell has a solid, effective can-do approach (examples: sinkhole hazard response, and snow-clearing when sub-contractor wasn't able to do it).

His training has translated into incorporating new PM items (Preventative Maintenance) that now drive improved equipment performance and efficiencies.



EUREST DINING





DEEPAJ KUMAR

MANAGER OF TOP ACCOUNT
WESTJET ELEVATION LOUNGE

Deepraj achieves great NPS (Net Promoter Scores) averaging out at 62 over the last 6 months (WELL above average); beating top quality venues.

He always goes above and beyond to recognize the work of his associates (who he feels are his family), and loves creating special moments for his clients.



KERRYLEIGH HISCOCK

INTUIT – THE WELL

Kerryleigh was a key player in opening the new Intuit unit. She is well-respected in unit and beyond (up to the Intuit head office in California!), and her advice is often sought after by her district colleagues and management.



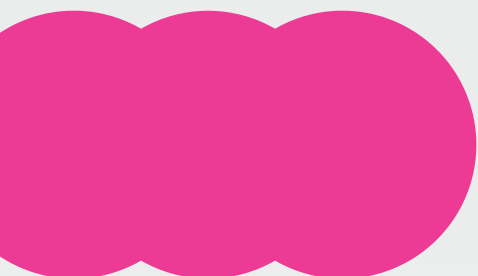
JENNIFER JOHNSTON

DARLINGTON NUCLEAR GENERATION

Jennifer is always innovating the menu and loves to implement her guests' suggestions for items. She also takes special pride in building great relationships with her guests and associates!



CANTEEN





JEFF STEBBINGS

MANAGER OF TOP ACCOUNT
CANTEEN VANCOUVER BRANCH

Jeff has developed significant improvements to the team's Health and Safety, and Quality Assurance, including a separate 'fresh food' delivery route.

His branch was the first in Canada to bring in Prime Hydration, a reusable aluminum bottle with Canadian Water and more than a dozen local offerings for our Buy BC initiative.



LAUREN JOHNSTON

CANTEEN - WESTERN ONTARIO

Lauren is constantly raising the bar in terms of service excellence, and her positive energy has a tremendous impact on workplace culture!



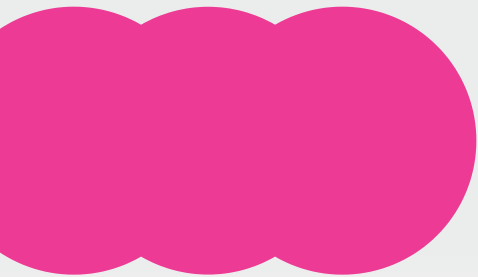
MICHELLE ROESLER

CANTEEN – KELOWNA BRANCH

Michelle improved delivery process with her suppliers, driving significant cost savings and efficiency. She was also able to open up some much-needed warehouse space due to her great relationship with the warehouse management team.



EUREST CORRECTIONS





CONCEPCION ALTRE

MANAGER OF TOP ACCOUNT
CALGARY REMAND CENTRE

Over the last 2 years managing the facility, Connie has driven multiple improvements (significant reduction of complaints; accuracy of daily meal count reports; responded to staff feedback to improve their menu offerings)

She also takes great pride in the great relationship she has with the client.



BILL NEWMAN

MILTON COOK CHILL
PROCESSING CENTRE

He started on the front line and has worked his way up to supervisor of a team of 10. Bill's constant willingness to learn continues to pay dividends, as his development continues to accelerate.



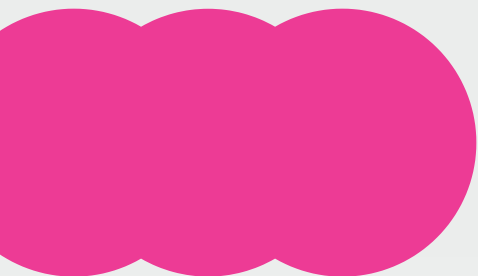
SHARON TAYLOR

NANAIMO CORRECTIONAL CENTRE

Sharon was awarded Contractor Employee of the Year by her Nanaimo client, in part due to her great team building and leadership skills! Congratulations Sharon!



COMPASS ONE





TIM BARCLAY

MANAGER OF TOP ACCOUNT
ST. JOSEPH'S HEALTHCARE HAMILTON

Tim's innovative and impactful associate engagement initiatives have elevated team spirit generating an impressive and historic drop in voluntary turnover rates.

His proactive, innovative approach to waste handling has led to both decreased respiratory tract infection occurrence and cost savings of .5 FTE/year (Full-Time Equivalent)



JOANNE HOWELL

PTE. JOSIAH SQUIBB MEMORIAL PAVILION

Joanne made the move from a unionized front-line position to EVS supervisor, and now Rural Training Coordinator, all due to her exceedingly high standards and abilities.

She is also effective in training her associates and motivating her trainees.



DIAN ROBERTSON

JOSEPH BRANT HOSPITAL

Diane is a high energy, 'one of a kind' associate; one who brightens the mood of the team every day.

Her favourite saying: "I'm truly blessed and highly flavoured... with strawberry syrup". She's always in demand from other units in the hospital!