



Integrated Facility Management



What It Is

ESFM, Compass Group Canada's IFM division, delivers high-performance workplaces through a selfperformed, tech-driven, client-focused model. We integrate people, processes, and platforms across all facilities to boost operations, elevate occupant experience, and protect sustainability, safety, and asset value. From daily tasks to capital planning, we manage every detail so clients can stay focused on their core business.

Capabilities

Our comprehensive IFM model combines core service delivery, extended program management, and subcontracted specialist services under one unified platform.

- Facilities Operations & Maintenance (hard and soft services)
- Building systems, envelope, and asset lifecycle management
- Cleaning, janitorial, laundry, and workplace support services
- Project management and capital planning execution
- Sustainability and energy management programs
- Front-of-house and employee experience services (reception, call center, mailroom, etc.)
- Grounds, snow, pest, and waste services
- Workplace health, safety, and regulatory compliance
- Procurement, reporting, and technology integration across portfolios

All services are scalable and customized to client needs—delivered through self-perform teams, managed vendors, or hybrid models.

What We Do

ESFM supports the full lifecycle of facility operations. We align data-driven services with your goals to boost reliability, cut costs, and elevate the occupant experience. Predictive maintenance, mobile tech, and real-time reporting drive performance across HVAC, janitorial, workplace services, and capital projects. Continuous improvement—fueled by daily insights, audits, and feedback—keeps results rising. As part of Compass Group Canada, we combine global scale and resources with responsive, on-site partnership.

Benefits

Partnering with ESFM gives your organization a smarter, more agile, and more accountable way to manage facilities. Key benefits include:

- Integrated delivery for all facility services under one contract
- Cost savings through operational efficiency and data-driven decision-making
- Stronger workplace experiences for employees and guests
- Reduced risk through regulatory compliance and proactive maintenance
- Enhanced sustainability and ESG performance support
- Scalable service models aligned to your changing facility needs
- Complete transparency and visibility through unified reporting and analytics

With ESFM, facilities become a strategic advantage, not just a cost center. We deliver performance you can see, backed by people you can trust.