

Working in Healthcare FAQ



Are there policies in place regarding social distancing?

Compass has implemented policies in line with public health guidance for maintaining 6 feet or 2 meters of social and physical distance in our operating locations. A variety of resources are being utilized to communicate these requirements to help remind people of the appropriate social distance to maintain. Where physical distance cannot be maintained, other control measures are in place (e.g. Plexiglas, masks, etc.).



Will Personal Protective Equipment be provided to me while at work?

We will provide the personal protective equipment (PPE) an associate is required to wear to safely complete their duties. The appropriate PPE will vary depending on the tasks each worker is required to complete. In addition, all associates are provided with training on how to properly use PPE.



Am I required to wear a mask?

One of the protective measures Compass has implemented in response to COVID19 is the use of masks where physical distance cannot be maintained. Some roles within Compass will require other forms of respiratory protection, such as respirators for use with certain chemicals and equipment. Your manager will inform you if you are working in a role that requires this additional protection. Additionally, many healthcare facilities have mandatory mask usage policies in place during this pandemic.



Will I receive Health and Safety training?

Every Compass associate receives comprehensive health and safety education and training upon hire, as well as ongoing throughout their career with Compass. Some training is provided online, while other training will be 'hands-on'. We provide ongoing training in the form of monthly safety talks and the annual renewal of WHMIS and Workplace Violence/Harassment training.

For the COVID-19 pandemic, we've provided additional training and education to our associates. Each associate receives COVID-19 online education, and specific information in addition to the usual monthly safety talks. These topics include hand hygiene, cough etiquette and mask usage.



Will there be COVID19 screening at my unit?

Prior to beginning each shift, Compass associates will be asked if they have any symptoms of COVID-19. Associates who have symptoms will not be permitted to work, will be advised to visit their doctor, or to contact the local Public Health unit for direction. In some of our locations, daily health assessments are being conducted by our clients through their overall process for screening individuals who enter their facilities.